



# the old saddle room

langham house stable yard

## Covid-19 Notice

In response to the Covid-19 pandemic we are pleased to confirm that we have successfully achieved the 'We're Good To Go' Industry Standard through VisitBritain.

This Covid-19 Notice explains how at The Old Saddle Room Bed & Breakfast we have adapted our service to ensure a safe stay for our guests.



**COVID-19 Industry Standard**

In Partnership with;

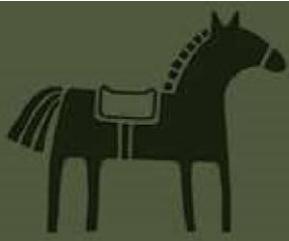
The National Tourist Organisations of Great Britain and Northern Ireland

In recognition that this business has confirmed that they have followed government and industry COVID-19 guidelines, ensuring processes are in place to maintain cleanliness and aid social/physical distancing.



### Rest assured

The Saddle Room benefits from being completely self-contained and only one couple or family is staying at any one time. There are no communal spaces and breakfast will be served in your own private lounge.



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## **Bookings**

Whilst the virus situation continues, we will be operating the following approach for the safety of our guests and ourselves:

- Between each booking there will be a 3 x night closure for hygiene purposes. This will allow plenty of time for thorough cleaning as well as to prevent possible contamination from one occupancy to the next.
- Because of this we have had to introduce a minimum stay policy of either 2 or 3 nights, depending on availability, so please enquire beforehand.
- As we have introduced a minimum stay policy, for bookings of 3 nights or more we have reduced the daily rate for bed and full English breakfast to £98.00 per night, based on 2 persons sharing.

## **Social Distancing (1m+) and Personal Protective Equipment (PPE)**

Any contact between the owners and guests will be kept at the current recommended safe social distancing. During all contact, the owners will wear face masks and disposable gloves.

## **Meals**

Breakfast will be brought to a separate serving table and then guests can serve themselves from that.

## **Track and Trace**

Full contact details will be required to enable 'track and trace' to take place should any guest show Coronavirus symptoms either during or up to 14 days after a stay. These details will be retained for a maximum of 3 weeks and then deleted in accordance with our privacy policy.

## **Finally...**

We hope you understand that we have had to introduce these restrictions in order to comply with UK Government guidelines as well as to keep both our guests and ourselves safe during these difficult times.

To maintain compliance with government guidelines this notice may be subject to change.